



Operator Instructions

Karma Hair Spa Unit

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OPERATOR INSTRUCTIONS FOR HAIR SPA

1. Introduction

Thank you for purchasing your Hair Spa. Below are the installation, usage and care instructions for the Hair Spa.

IMPORTANT: Regular maintenance must be followed in order to keep your hair spa in good working order.

There are a few factors that determine the frequency of maintenance required and this is outlined below.

The most common cause of operational failure is pump blockage, which stops water circulation and disables the Halo function (the Hair Spa's main feature). In every recorded case of pump failure, the fault was due to hair obstructing the pump.

The Hair Spa incorporates four filters located at different points within the unit, all of which must be checked and cleaned regularly. The required cleaning frequency depends on usage and client hair loss.

First filter: A screen over the plug & waste, this clips on and is the first line of defense. This **must** be cleaned after each client and in between washing the hair and using the halo.



Second Filter: Located within the plug and waste, consisting of a perforated rubber section with holes where the water goes through to the pump. This **must** be cleaned between each service, including between washing someone's hair and using the halo.



Third filter: Positioned below the second filter, this is a mesh insert inside the plug and waste. To clean, remove the rubber section, insert a finger to lift out the mesh filter, clean it, and reinsert it. Clean after each client unless the first two filters have captured excessive hair.



Fourth filter: Installed between the plug/waste and the pump (not factory-fitted), installation instructions outlined in section 11. It has a clear removable cover for easy inspection and must be checked regularly. Monitor debris levels during initial use to establish your cleaning routine. Start by checking every few days; if no buildup is observed, clean once per week thereafter.





2. Installation & Setup

The unit is shipped fully assembled. Only electrical power and connections to hot and cold water, plus drainage, are required. All plumbing must be completed by a licensed plumber; non-compliance will void the warranty. The fourth filter described above must be installed on site, following the separate instructions provided in section 11.

2.1 Assembly and Connections

Plumbing can be accessed from the front access panel or from under the bed and there is access to the plumbing under the head section if you do not want to use the front access panel.

2.2 Plumbing Access

For the Hair Steamer this can sit on either side of the unit as the hose can go out either side. Connect the clear hose to the top of the steamer and after putting water into the steamer, fit the lid and twist to lock it into place.

2.3 Steamer Setup

To operate the steamer, connect it to power and the display will show OFF. The up and down buttons on the left change the timer, the ones on the right change the temperature. Being in a warmer environment it is generally recommended to use a lower temperature, cooler environments typically require a higher temperature.



3.1 Botanical Infusion Setup

When you unpack the steamer, on the inside there is a white basket/tub with slots in the side, connect this to the other end of the clear hose in the basin. When using the steamer, this container is intended for your hard botanicals (Bay leaf, Cloves, anything solid). Liquid botanicals get added to the basin water and This will be explained in a later section.



4. Using the Unit – Instructions

Once your spa is up and running refer to the following instructions for the information below for the usage and cleaning for the unit.

4.1 Drainage Control

Note that there are 2 plug locations in the waste.

One side of the plug and waste (on the left in this image) has a filter and this allows the water to go to the pump and through to the Halo. When you are using the Halo make sure the solid part of the plug is on the right side as in this image and the rubber with the holes is over the filter which is on the left side in this image. For hair washing take the plug out of the right side of the plug allowing the water to go to flow down the drain. You do not want this going through the pump, water heater and halo which may result in blockages not covered under warranty.





Once you have finished washing the hair, rinse the basin thoroughly and move the plug to the lower hole, this will stop the water going down the drain and allow it to circulate through the pump, heater and back up through the halo.

5. Shampoo Wash Procedure

Fold shower arch down and turn and lift head rest to upright.



Adjust/extend headrest for client comfort – slide in and out. Tighten the screws either side to lock in position. Move the arch upright so it is not in your way, you will not be using it at this point and can be positioned over your client as no water will be coming from it.

This was covered earlier, it is here again for added information. Remove the plug from the left position to allow water to drain out while washing and place it on the high side of the drain on the waste, which is on the left in the image. You will need to remove the small filter for the plug to fit properly.



6. Filters

Filters x 4 (as described in section 1):

After hair washing, rinse the basin thoroughly and move the plug to the lower hole to prevent drainage and enable circulation through the pump, heater, and Halo.





7. Shower Halo Treatment

7.1 Preparing the Basin

Put fresh warm water into the basin to around half full. While it is filling you may add any liquid botanicals into the water.

If you are using the steamer, now is the time to add any hard botanicals into the circular white container in the basin. **IMPORTANT**, always add your hard botanicals **BEFORE** starting the steamer. **WARNING:** Steam can burn your skin very quickly and easily, it is important to be cautious and careful. The steamer will heat up quickly. Coming into direct contact with the hot steam coming from the basket could cause injury. Note: with water in the basin and the container in the water, there is very little risk of harm to your client unless the sink is too full and the container is very close to your client's skin.



7.2 Starting the Treatment

Once the sink has the desired amount of water and you have added your Botanicals, both hard and liquid, move the halo to the desired position, turn on your steamer and press the power button on the control panel.

This will activate the pump and water heater and water will start to flow through the Halo.

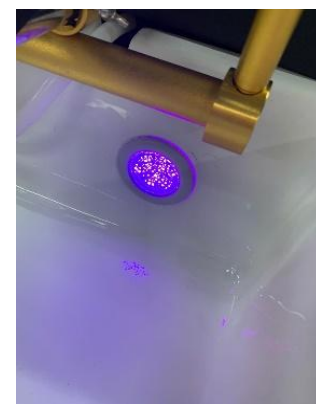
Check the position of the Halo so the water is flowing over the client's hair and not their face. If the water pressure is too high, adjust the pressure by moving the tap with the red handle on under the Halo.

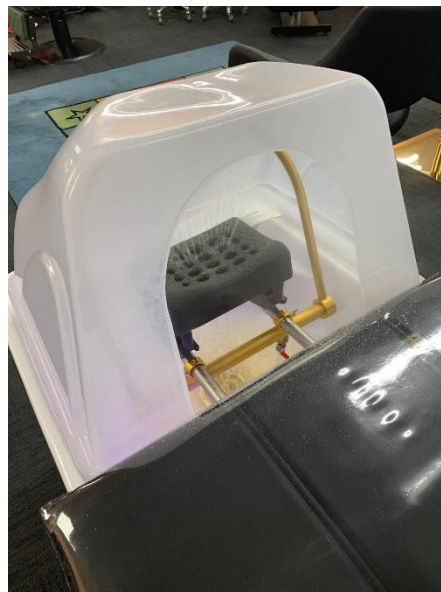
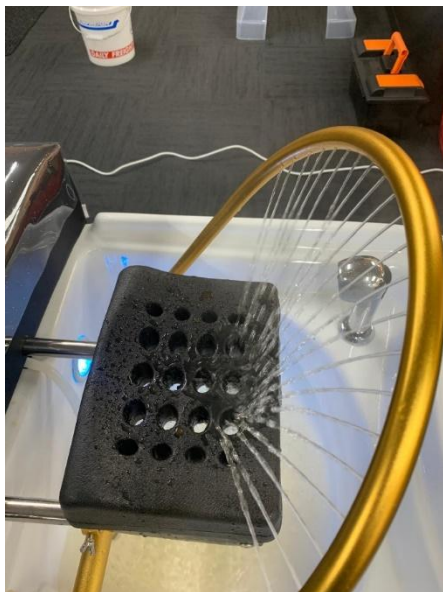


On the control panel adjust the temperature to your desired temperature, usually 40°C is most suitable and turn the LED light on.

Set the timer to the length of treatment/experience you offer and turn on the steamer and set the time to the same time as you have set for the Halo.

Place the splash hood in place allow the client to relax for the duration of the treatment.





8. Post-Treatment Cleaning

When the treatment is finished press the power button on the control panel to turn the Halo off unless you have set the timer on the control panel. Turn the steamer off, again unless you have preset the timer.

When your client has left, remove the plug and allow the water to drain, remove any hard botanicals from the basket and rinse the basin and basket.

Remove the filters from the upper drain section and clean. If you are cleaning them in the sink of the Hair Spa, ensure that debris does not enter the upper drain hole in the waste. This could foul the pump, causing it to be noisy or fail. Damage to the pump due from lack of cleaning will not be covered under warranty.

Replace the filters, insert the plug to the bottom plug hole and add fill 1/3 with fresh water. Add a spa cleaner to the water or add vinegar and bicarb soda and run the Halo for 3 to 5 minutes.

This process will keep the pipes and Halo clean and prevent buildup. Again, failure to adequately clean the unit will void the warranty.

Drain the water, rinse and the unit is ready for your next client.



9. Control Panel Guide

Press the SWITCH button on the bottom left to turn the unit on.

The temperature is set as below, and shows on the top right as the set temperature. The actual temperature shows on the display top left.

+ Press to increase temperature and **-** to lower temperature.

The middle display will show the shower is running.

The timer is set on the bottom left and shows running time in the panel on the right. To set the timer press the Timing button, the + and/or - then press the Timing button again.

CLEANSE

This button has no function.





11. Hair Spa Pre-Filter Maintenance (New Addition April 2025)

To help maintain your Karma Hair Spa in top working order, a pre-filter has been included with your unit. This filter acts as a second line of defence to prevent debris (especially hair) from entering the pump and causing damage. It is easy to install and maintain, and is a recommended addition for frequent-use salons.

Why the Pre-Filter Is Important

While the basin's built-in filters do catch most debris, some fine hair and residue may still pass through and reach the pump, which can lead to performance issues or pump failure over time.

What It Looks Like

The pre-filter is a small plastic component with a clear, removable section that allows you to inspect and clean any buildup inside. This should be installed between the plug/waste outlet and the pump.



11.1 Installation Instructions:

- 1. Position the Pre-Filter**
Fit the filter between the plug/waste outlet and the pump, in line with the drainage piping underneath the basin.
- 2. Apply Thread Tape**
On the threaded connections (see circled areas in the diagram below), wrap plumber's tape (thread seal tape) to help prevent any water leaks. Do not overtighten.
- 3. Check for Leaks**
After installing the filter, run a test by filling the basin and letting water pass through the system. Inspect all joints for leaks and tighten as needed.

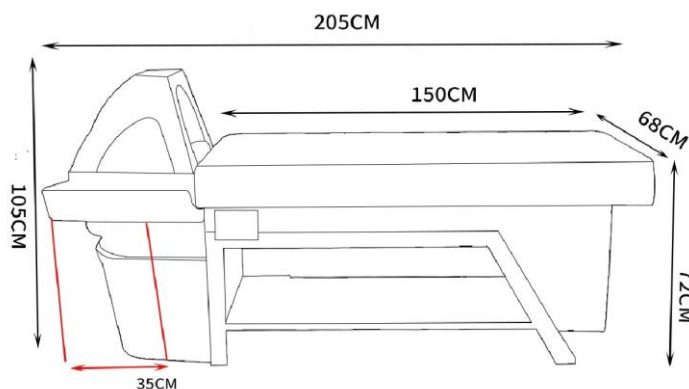


11.2 Cleaning the Pre-Filter

- **Frequency:** At least once a week, or more frequently in high-use settings.
- **How to clean:**
 1. Twist and remove the clear section of the filter.
 2. Remove any trapped hair or debris.
 3. Rinse with warm water and refit.

Regular inspection and cleaning of this pre-filter will help keep your pump in good condition and extend the life of your unit.

12. Dimensions



Plumbing for Hair Spa Australia

This photo shows the access panel on the front of the Hair Spa. This can be removed to access the drainage & plumbing or the plumbing and drainage can enter through this panel.



This photo is looking from under the Hair Spa looking toward the access panel. The white box in the bottom left corner of the image is the heating unit.

The plumbing can also come back through this access and be brought out the side of the unit either left or right.

This is the side view of the unit, you can see there is a lot of room if the plumbing needs to come under the bed and out the side.



This is the image of the plug and waste, if the plug is in the right side, the water will circulate through the system and come out through the Halo, if the plug is in the left side, the unit will drain.